

Organisation/Service	Area	Email	Contact Number	Services offered
Age UK Ashford	Ashford	sm@ageukashford.org .uk	01233 668765	Meal Delivery will be continuing throughout the Christmas period. Shopping support will be continuing until 23rd December, it will then be closed, and will resume from 28th- 30th December.
Bluebells Children Centre	Ashford	BluebellsCC@kent.gov .uk	03000 418 300	Foodbank - Collect from centre - FAMILIES ONLY. Closed from 24th- 29th December. They then re-open, but will be closed on New Years Day. Usual times are Monday to Thursday 8:30am - 4:30pm Friday 8:30am-4pm
Ashford Vine Yard	Ashford		01233 331 919	Call or visit site - they offer 3 services. There is a membership service called "Renew" that covers 6 months, this will be open on 21st and 23rd December from 10-12. The food bank will be closed for the Bank Holidays, but will be open as usual on other days from 9-12.
Spring Lane Neighbourhood Centre (Canterbury City Council)	Canterbury	Barbara.munns@cant erbury.gov.uk	01227 477960 07834149073	Closed 18th December-4th January.
Salvation Army Food Bank	Canterbury	sacanterbury@outlook.com	01227 472 781	CLOSED from 18th December- 4th January
Canterbury Food Bank	Canterbury		01227 936450	CLOSED 23RD-29TH December Self refer on website https://canterburyfoodbank.org/ Deliveries happen on a Tuesday, Wednesday, Friday No access to internet phone 01227 936450
]Canterbury Umbrella Centre	Canterbury	poppy@canterburyumbrella.co.uk	01227 767 660	Hot meal take-away and snacks

Dover Foodbank	Dover	info@dover.foodbank.org.uk	07870 361 180	Dover foodbank closed from 24th, re-open 1st January
The Riverside Centre	Dover	centremanager@riversidedover.org.uk	01304 207268	Open Christmas Eve, Offering meal delivery only on 27th and 28th December. Open as normal from Tuesday 29th, closed New Years Day.
East Kent Mind	East Kent	info@eastkentmind.org.uk	0795 060 8827	<p>During Christmas they will continue to support existing clients, and their weekly digital classes for wellbeing are still taking place.</p> <p>https://eastkentmind.org.uk/digital-timetable/</p> <p>From 24/12 to 04/01/ all referrals must go through the main East Kent Mind number and email found on the left.</p> <p>Wellbeing Line Open Friday, Saturday and Sunday 6pm-10pm. 0808 196 3898</p>
Dover and Deal Citizens Advice	East Kent	-		Closed from 23rd December- 4th January
Deal area foodbank	East Kent	info@dealarea.foodbank.org.uk	01304 361084 or 01304 728428	Closed Christmas Day, Open for the rest of the holidays from 8-11am. Contact to arrange food parcel delivery for Deal, Sandwich, Aylesham, and Dover

Carers Support East Kent	East Kent	support@carersek.org .uk	0300 302 0178	CLOSED from 2pm 24th December- 4th January
Age UK Faversham	Faversham		01795 532766	Only service running during Christmas is meals on wheels, some shopping support available at £16ph plus mileage
Faversham Food Bank	Faversham		CAB - 03448487978 Salvation Army - 077771045382 Umbrella Centre - 01795 229143 Age UK - 01795 532766	CLOSED 23rd December-1st January We operate on a referral system, vouchers or voucher codes can be obtained from one of the agencies listed below: Citizens Advice: 0344 848 7978 or 0808 2082 138 you may need to leave a message on the answerphone Faversham Salvation Army: ring 07771045382 or PM on their Facebook page Faversham Umbrella: phone 01795 229143 leave a message on the answerphone and someone will call you back. Age UK: Faversham 01795 532766 – may be an answering machine. Most of our agencies are working remotely so reply calls may be made from a withheld number.
Age UK South Kent Coast	Folkestone		01303 279031	CLOSED CHRISTMAS DAY but will be open for Meal Deliveries throughout the Christmas Period. All other services will resume on 4TH January

Herne Bay Food Bank	Herne Bay		01227 936450	CLOSED 23RD-29TH December Self refer on website https://canterburyfoodbank.org/ Deliveries happen on a Tuesday, Wednesday, Friday No access to internet phone 01227 936450
Age UK Hythe and Lyminge	Hythe	sm@ageukhl.org.uk	01303 269602	Meals on Wheels service everyday and shopping and prescription delivery on the 21-23 rd , 29 th -31 st .
Mental Health Matters	Kent	-	0800 107 0160	The Mental Health Matters phone line is free, confidential, and open 24 hours a day, 365 days a year.
Macmillan	Kent		0808 808 00 00	The Macmillan support line will be open over the Christmas period from 8am-8pm, 7 days a week.
Live Well Kent	Kent	info@livewellkent.org.uk	0800 567 7699	Live Well Kent will still be offering support during the Christmas period, apart from Christmas Day, Bank Holiday, and New Year's Day, where your call will be diverted to another line. They can signpost you to support in your area, including housing, money advice, and lifestyle support and Porchlight.
Morrisons	Kent	-	0345 611 6111 select option 5	If you are struggling to go out, Morrison's have a phone line delivery service where you can order your shopping over the phone, and pay when they deliver to you.
Citizen Rights For Older People (CROP)	Kent	lenham@cropkent.org.uk	01622 851200	CLOSED 24TH December- 4TH January Advocacy, Information, Advice and guidance to older people 55 plus.

Stroke Association	Kent	helpline@stroke.org.uk	0303 3033 100	The Helpline will be open on 21st, 22nd, 23rd, 29th, 30th, 31st, 2nd . Information/support/Advice/prevention further strokes/ referrals to appropriate services all via phone, emails, post to stroke survivors
Take Off	Kent	Office@Takeoff.works	01227 788 211	Weekly virtual groups to support mental wellbeing and a phonenumber service. They are also hosting a Christmas Day quiz. On Christmas day, our open phone lines are available from 11am to 3pm on 07803 308 207 or 07486 448 260
Romney Marsh Day Centre	Romney Marsh	enquiries@rmdc.org.uk	01797 208590	Closed Christmas Day and for the Bank Holidiays. On other days open as usual from 9-1 for prescription collection, shopping, cleaning, hot meal delivery, community support. The Hub is open 9-4.
Thanet Winter Shelter	Thanet	-	They do not take walk ins, a referral is needed from Thanet District Council: 01843 577000	A service for rough sleepers, open 24 hours a day until 31st March 2021.
Ageless Thanet	Thanet	info@agelessthanet.org.uk	01843 210005	Christmas Day Quiz at 10am

<p>Union Church Margate Independent Foodbank</p>	<p>Thanet</p>	<p>mifoodbank@aol.com</p>		<p>Open 10am-1:30pm Monday 21st December and Tuesday 22nd December. After these dates they will then be closed until 7th January, when they re-open for food parcel collection only. Their food parcel delivery service will resume on the 14th January. Please wear masks and maintain Social Distancing. If you have a medical reason for why you cannot wear a mask, please show your exempt card.</p>
<p>Thanet Foodlink- St Pauls Church Foodbank</p>	<p>Thanet</p>	<p>-</p>	<p>01843 447187</p>	<p>Open Mondays, Tuesdays and Thursdays 10:30-12pm for food parcels. Their last date is 23rd December, and they will then be closed until 4th January. St Pauls Church, Northdown Road, Cliftonville Food bank vouchers can be collected from Cliftonville Community Centre on Tuesdays and Thursdays from 10:30-12pm, use the main blue door.</p>
<p>Thanet Foodlink-ST Peters Foodbank</p>	<p>Thanet</p>	<p>-</p>	<p>07385 290358 or 07905 277723</p>	<p>Open as normal Friday 18th December, and Wednesday 23rd December, 10:30am-12pm for food parcels. After this they will be closed until 8th January. You will need a voucher to receive a food parcel – please contact Kate Grant. Other voucher holders: The Gap Project 01843 602762 olga@thegaproject.co.uk or CT10 Parochial Charities 07785 966666 ct10charities@mail.com</p>

<p>Cliftonville Community Centre</p>	<p>Thanet</p>	<p>cliftonvillecom@gmail.com</p>	<p>01843 221913</p>	<p>Welfare support is closed from 18th December- 4th January.</p> <p>They will still be open for food voucher collection on Monday's, Tuesday's and Thursday's 10:30-12pm.</p> <p>Their last date for this is Thursday 24th December, after this they will be closed.</p>
<p>Age UK Thanet</p>	<p>Thanet</p>	<p>-</p>	<p>01843 223881</p>	<p>Age UK will be closed Christmas Day, Bank holiday Monday, and New Years Day, but will be running as usual for the rest of the holidays. All askCAL services will be running as usual such as Buddy Box hot meal deliveries, Covid -19 shopping, cleaning, shopping and activities in the home.</p>
<p>Westgate On Sea Town Council</p>	<p>Thanet</p>	<p>townclerk@westgateonsea.gov.uk</p>	<p>01843 836182</p>	<p>The Town Council offices are now closed, but, the Town Council are still offering a service of volunteers to visit homes within the town to help isolated people to do shopping, walk the dogs, friendly phone calls, picking up prescriptions and general needs.</p> <p>If you know someone who needs this please contact the Town Clerk on the number/email to the left.</p>

Global Generation	Thanet	-	01843 577330	<p>Our office will be closed from Tuesday 22nd (afternoon) December- Sunday 3rd January, with normal operating resuming from Monday 4th January. - Our Emergency Food Parcels will be operating on limited days during the Christmas period; delivery and referral days will be Monday 21st December and Monday 28th December only, resuming normal operating days from Monday 4th January. Please contact the TDC Covid Community Support Hotline 01843 577330 for any emergency food referrals who will then redirect to us or the most suitable foodbank to meet a resident's need (their hotline is open more frequently during the Christmas period then us so if residents need support on other days they can still contact them).- We will continue to offer our befriending service during the Christmas period to those who are receiving existing support- any new referrals will be picked up from 4th January.- Our Listening Rooms service (listening/mentoring/counselling for under 18's) will continue to support existing clients, if any new referrals are made please contact info@the-listening-rooms.co.uk, however they may not be picked up until Monday 4th January</p>
Our Kitchen on the Isle of Thanet	Thanet	sharongoodyer@hotmail.com	07912 793980	<p>A not for profit selling affordable and healthy foods for Thanet families. Ramsgate and Margate store will close December 24th at lunch time, and will re-open from Tuesday 29th- Saturday</p>

Ramsgate Salvation Army	Thanet		TEXT 07900 497 326	Last day for food parcels is 22nd December, they will then be closed until the 5th January. In an emergency please text 07900 497 326. Do not call as they are unable to answer calls.
Thanet Haven	Thanet	thanet.mhm@nhs.net	07850 655 877	Thanet Safe Haven, will be opening its doors in Thanet from Thursday 5th November 2020. This is a free, out-of-hours service, operating from 6pm-11pm, 365 days a year. The Haven is a safe space to seek out-of-hours mental health support, available to residents of Thanet District Council, aged 16 and over. You do need an appointment or referral to access the service. Visit us as: Thanet Safe Haven, Holy Trinity Church, St Mary's Avenue, Dane Valley, Margate, CT9 3TN. Please call before turning up to ensure COVID guidance is adhered to.
Thanet Community Transport Association	Thanet		01843 602030 Charlotte or Hannah	Closed Christmas Day and Bank Holidays, open as usual throughout the rest of Christmas. They also have a driving service to get people to their Covid Injections, costing £3 per journey, £6 return with no membership charge. Offering a personal shopping service in all areas and willing to help anyone who is self isolating and who cannot get out and about. Also are running a dial a ride service to all super markets to allow elderly get out to the super markets. This is covering Thanet, Herne Bay and Whitstable.
Newington Big Local	Thanet	-	01843 607079	Closed Christmas and New Years Day. They will still be open for food collection throughout Christmas.

Whitstable Food Bank	Whitsta ble		01227 936450	CLOSED 23RD-29TH December Self refer on website https://canterburyfoodbank.org/ Deliveries happen on a Tuesday, Wednesday, Friday No access to internet phone 01227 936450
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